

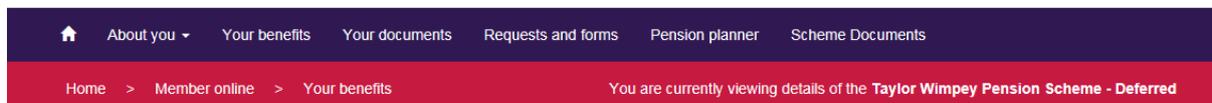
Transfer Value Quotation Timescales

Following changes in legislation, the Trustees and the Scheme's administrators have noticed an increase in the number of requests for transfer value quotations.

We understand that your pension benefits are important to you and the need for members to be able to make informed decisions when planning for their retirement.

As the calculation of the transfer value can be complex and requires input from the Scheme actuary, it may take up to 4 weeks for the issue of the information from the date of the request. We would ask members to bear this in mind when requesting a transfer value quotation.

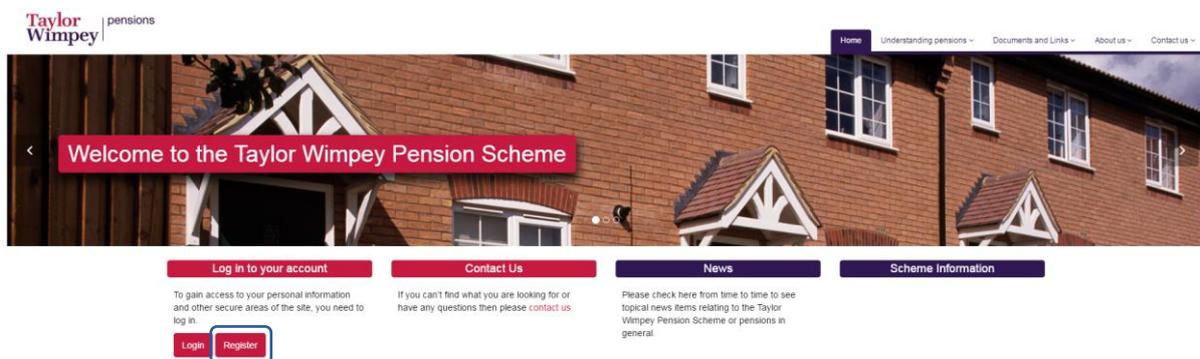
Where the transfer value calculation does not require input from the Scheme actuary and no additional checks are required, a notional transfer value is uploaded to each member's secure area of the online pension portal on a monthly basis. You can therefore log in and check the most recent notional value at your convenience. Details can be found under the 'Your Benefits' tab which can be accessed by clicking on the 'Your Benefits' header highlighted in the purple band within the portal (see below).



Please note, if you wish to proceed with receiving a transfer pack with a guaranteed transfer value, please contact the administration team directly.

Accessing your own secure area of the website

Registering is easy. Just follow these four simple steps. You will need your National Insurance Number, postcode, telephone number and email address to hand.



1. Go to www.taylorwimpeypensions.co.uk and click on Register.

Member Registration - Step 1 of 3

Please enter your National Insurance number and the postcode of your current home address so that we can identify you.

National Insurance number

Postcode

NEXT

Enter your National Insurance Number and postcode. If you reside overseas, please type the word OVERSEAS in the postcode field.

2. Once added click 'NEXT'.

Member Registration - Step 2 of 3

Please enter the following details so we can set up your account.

Choose a username

Please choose a username that you can remember which you may want to keep a note of. You will need this to be able to login again.

- Your username should be at least 6 characters long

Username

Choose a password

The password you choose must contain all of the following:

- It must be at least 8 characters long
- At least one upper case letter (ABCDE...etc)
- At least one lower case letter (abcde...etc)
- At least one number (1234...etc)
- At least one special character such as (!@#%\$%^&+)*

An example of a valid password would be ***Example123***

Password

Confirm Password

Enter your email address

Please enter a valid email address. (This can be your works or a personal email).

Email

3. You will be prompted to choose a unique user name and password to enter your email address and telephone number. Click 'NEXT'.

Step 1 - Identifying you

Step 2 - Your account set-up

Step 3 - Your security questions

Member Registration - Step 3 of 3

Select five different security questions from a list of ten using the dropdown lists below and provide answers to each. You will need these later if you forget your password.

Question 1

What was the name of the first music album you bought? ▾

Question 2

In what city or town was your first job? ▾

Question 3

In which country was your first foreign holiday? ▾

Question 4

Where was your favourite childhood holiday? ▾

Question 5

Where did you celebrate the millennium? ▾

NEXT

4. Finally, you will be asked to answer a selection of security questions. Click 'NEXT' when done.

You are now registered!

Next steps

You will receive a letter with your unique Personal Identification Number (PIN) which you will need to enter the first time you login to your account.

Next time you login you will only need to enter your username and password. Please make sure you keep this information safe because it gives access to your personal information.

If you need any help with registration or logging into the site please call 0141 566 7522 or you can email us at taylorwimpey@pensionsweb.hymans.co.uk